

AI Acceptable Use Policy

1. Purpose

This AI Acceptable Use Policy explains how you responsibly use our AI-powered translation services. Its purpose is to promote ethical, lawful, and transparent use of AI while protecting users, individuals whose data may be processed, and the integrity of the service. By using our AI services, you acknowledge that AI will assist in generating translations, and you agree to comply with this policy and all applicable laws and regulations.

2. Permitted Use

You may use our AI system to translate and process and generate text for legitimate business or operational purposes. Your use of the service must comply with applicable laws, contractual obligations, and ethical standards. The AI outputs are intended solely for translation and text generation purposes, and you should ensure that your use aligns with this purpose.

3. Prohibited Use

You must not use the service in a way that compromises the security, availability, or integrity of the system.

You must not use the AI service to process, generate, or distribute content that:

- Violates applicable laws or regulations
- Promotes violence, harassment, hate speech, or discrimination
- Contains illegal or harmful instructions
- Attempts to exploit, manipulate, or bypass safeguards of the AI system
- Is intended to mislead, deceive, or cause harm to individuals or organizations

4. Sensitive and Restricted Content

You should avoid submitting content that contains sensitive or protected information unless you are authorized to process such data and doing so complies with applicable data protection laws. Content processed through AI should avoid including racial, political, or otherwise sensitive material to maintain neutrality, inclusivity, and ethical standards.

5. Responsible Use of AI

We encourage you, as the data controller, to use AI responsibly, ensuring that it aligns with ethical standards and respects user privacy and fairness. You should implement practices such as:

- Regular monitoring for bias
- Transparency in AI-assisted translation processes
- Adherence to data protection regulations, including GDPR

By using AI thoughtfully, you help build trust, minimize risks, and enhance the value of AI-driven translations while upholding integrity and accountability in your operations.

6. Human Oversight and Quality Assurance

Outputs are subjected to human quality control. In addition to ongoing human oversight, the total volume of generated outputs are subject to routine sampling with additional human checks.

Please note that when using AI Translation, no human oversight is happening

7. Transparency and User Guidance

You are encouraged to:

- Follow ethical guidelines
- Avoid submitting prohibited content
- Ensure AI usage aligns with privacy, fairness, and inclusivity standards

8. Monitoring and Enforcement

We may monitor the use of the service to ensure compliance with this policy and maintain system security and integrity. Violations may result in suspension or termination of access.

9. Compliance with Laws and Regulations

You are responsible for ensuring that your use of the AI service complies with all applicable laws and regulations, including data protection and privacy legislation such as GDPR. This includes the responsible handling of any personal or sensitive information you submit to the system.

10. Updates to this Policy

We may update this policy from time to time to reflect changes in technology, legal requirements, or operational practices. Continued use of the service after updates constitutes acceptance of the revised policy.